

Job Title: Grocery Clerk

Job Summary:

Do you like to work in different areas with different products? Do you enjoy learning about different aspects of a grocery store such as receiving, stocking, and product knowledge? Do you have a passion for delivering an extraordinary customer service experience while working in a fast-paced and friendly environment? If the thought of helping people make healthy choices in one of the fastest growing retailers is up your alley – then we need YOU to join our winning team at The Farmers’ Market!

Duties/Responsibilities:

- You will work in several different areas of the store, from the Dry Grocery Department, to the Dairy Department, and also the Frozen Foods Department.
- Grocery Clerks can be found stocking shelves, filling the frozen foods bins, and helping maintain the cleanliness and presentation of the store.
- As a Grocery Clerk, you could be receiving product deliveries, ensuring delivery accuracy, and moving product to the sales floor using several different types of equipment.
- Grocery Clerks are also responsible for rotating merchandise to ensure the freshest product is available for our customers.

Required Skills/Abilities:

- Be dependable and reliable, having the ability to work a flexible schedule that changes, including nights, weekends, and holidays
- Have and show a mutual respect for others
- Maintain a high-level code of ethics within The Farmers’ Market’s culture of diversity, equity, and inclusion
- Have a positive attitude and the ability to interact with our customers
- Have good communication skills, and the ability to take direction and participate in a team environment
- Be able to perform repetitive activities, and can multitask, prioritize, and stay organized
- Must vertically/horizontally transfer boxes weighing up to 60 lbs., from 5” to 34,” for a distance up to 5 feet for up to 25 hours without mechanical assistance
- Adhere to all safety, health, OSHA, and Weights and Measures regulations
- Be able to perform other related duties as assigned

Job Title: Server

Job Summary:

The Server works primarily seating, greeting, getting drink orders, and bussing for customers. Their main function is to accurately operate the cash register/POS and complete the transactions. They provide support to the retail operation, including setup, maintaining supplies and products, and assisting in cleanup and closedown. The general responsibilities of the position include those listed below, but other responsibilities of the position may be identified.

Duties/Responsibilities:

- Greeting and seating patrons, assigning patrons appropriate tables/sections, and seating with silverware set up
- Provides the highest quality of service to customers at all times
- Understands and follows all policies and procedures
- Will be required to prepare for service before the meal and clean the dining room after the meal (wiping tables, vacuuming the floor, cleaning chairs, ensuring the acceptable appearance of the dining area)
- Will set up and stock the beverage area, grab-and-go items, service ware, and condiments or other assigned areas
- Attends all allergy and foodborne illness in-service training

Required Skills/Abilities:

- Presents self in a highly professional manner to others and understands that honesty and ethics are essential
- Ability to maintain a positive attitude
- Ability to communicate with co-workers and other departments with professionalism and respect
- Maintains a professional relationship with all coworkers, vendor representatives, supervisors, managers, customers, and client representatives
- Ability to use a computer
- Ability to provide clear directions and respond to employees
- Basic math skills, including the ability to calculate numbers, correct entries, count, and reconcile cash drawers/banks, and post to records

Job Title: Pet Store Retail Associate

Job Summary:

Working at our store is not a job. It's a community of those who work together for the love of pets. As a Retail Associate, you aren't just selling products. You're helping pet parents find the very best solutions for their pets. With your passion for pets and our education, you'll become a trusted partner to the families at every stage of their pets' lives. With so many opportunities under one roof, you'll be sure to find a career path that inspires you.

Duties/Responsibilities:

- **Customer Service:** You'll be an essential part of creating sincere connections with pet parents. You'll welcome them (and their pets!) to the store, facilitate an easy checkout process as a cashier, and ensure that they found everything they needed.
- **Pet Care:** You'll ensure the safety of all living pets in our stores—including fish, reptiles, birds, and small animals. You'll be their family until they get a family of their own; you'll help to keep them healthy, clean, and well fed! You'll also engage with pet parents to provide them with the best solutions specifically for their pets.
- **Merchandising & Inventory:** You'll play an integral role in helping our pet parents find exactly what they need, right when they need it. You'll execute on merchandising, stocking, and pricing strategies.
- Demonstrates a high level of interest in the welfare, health, and proper handling of all animals
- Performs related duties in support of the store attaining its assigned sales goal
- Ensures the health and well-being of live animals by providing the correct care in accordance with the established standards, policies, and procedures, including the completion of the hourly animal health check and wellness cards
- Provides prompt and courteous service to all PetSupply guests by determining their needs and sharing product knowledge to suggest the appropriate merchandise, and by effectively employing suggestive selling techniques to increase individual sales

Job Title: Brand Ambassador

Job Summary:

As a part-time Brand Ambassador, you bring our brand to life every day! Your goal is to provide everyone who comes into the store with an amazing shopping experience, making their day better than before they came in. You are the face of our company, and you're proud of it! You love the products and are passionate about building brand loyalty with every guest. Most of all, you represent our company values and bring your REAL self to work every day.

Duties/Responsibilities:

- ***You're a people person!*** You use our selling model to engage with every guest to help them find exactly what they're looking for, and you do so with a "friends first" mindset.
- ***You're passionate about our products!*** Guests come to you to educate them on product details, and you are excited to make product suggestions to fit their needs.
- ***You share the brand love!*** You're eager to introduce our loyalty program and additional brand channels to guests.
- ***You can hang!*** Your skillset rocks no matter what zone you're in, and you can easily flex between the sales floor, cashier, fitting room, and stockroom as needed.
- ***You're an innovative problem solver!*** Making your guests' day is your priority, and you're able to proactively resolve guest concerns while sticking to company policy.
- ***You're a team player - #teamwork!*** You're always willing to assist your team in #gettingthejobdone.
- ***You've got integrity!*** You do the right thing, and you always adhere to our policies and procedures.

Required Skills/Abilities:

- Excellent verbal and written communication skills
- Excellent interpersonal skills
- Excellent sales and customer service skills
- Excellent organizational skills and attention to detail
- Excellent time management skills with a proven ability to meet deadlines
- Ability to prioritize tasks and to delegate them when appropriate
- Ability to function well in a high-paced and at times stressful environment